

# Case Study.

## Solihull MBC: Improving the Monitoring of Disabled Children

### Project Description and Objectives

#### Monitoring Child Disability.

DCATCH (Disabled Children's Access to Childcare) was a 2!-year national pilot programme, run in the first instance by 10 pilots and rolled out nationally for one year from April 2010. The pilots aimed to improve disabled children's access to high quality childcare so as to increase the work and training opportunities of parents and carers. Solihull MBC was chosen as one of 10 pathfinders to lead the initiative. DCATCH was a critical project for Solihull MBC and was expected to influence and instigate change in relation to services for disabled children and their families.

#### Benefits Sought.

Improving childcare for the families of disabled children is a national priority and an integral part of expanding service provision and choice for those parents who wish to balance work and family life. It is important that children with special educational needs and disabilities are able to participate in the same kinds of childcare as their peers.

#### The Proposed Outcome.

To develop and deliver a multi-agency process and supporting information system that will provide the partner organisations in the local authority with comprehensive details of a Disabled Child.

### How we Delivered

#### Changing the Process.

Stage 1 involved Identifying and Engaging Stakeholders, undertaking Business Analysis to scope current practice and Develop a multi agency process from current practice.

##### Outputs

- Business process maps of functions in scope.
- Facilitated stakeholders engagements and engaged key stakeholder to produce a multi-agency process.
- Achieved joint working between stakeholders in place e.g. Care Trust, Children's Trust, Third Sector and Social Care

Stage 2 involved gaining agreed multi-agency process with Stakeholders, Gaining strategic and operational sign up around how this will be implemented and Development of requirements for an IT solution to support the process.

##### Outputs

- Agreement gained through appropriate project governance ensuring there is a solution fit for purpose

During Stage 3 we Designed an IT solution based on requirements appraisal (BRS, SRS, FRS) and Tested and evaluated the IT solution against needs of Disabled Children Access to Childcare (DCATCH) Information System.

##### Outputs

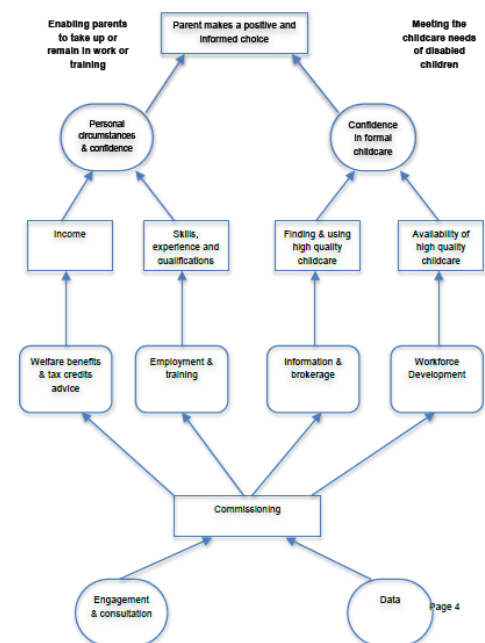
- Technical Infrastructure readiness
- Prototype development of DIS
- IT solution tested

### Results and Outcomes

#### The Outcome.

- An integrated approach (multi-agency process) for gathering data that supports all stakeholders to access better planned and delivered services.

Figure 1 Diagrammatic representation of DCATCH interventions and interrelatedness



- An online IT system that allows all relevant stakeholders access to the data/information needs identified to support the integrated approach.
- Skills employed: Business Analysis, Project Management, Systems Design

**The Opportunity.**

The DCATCH Information System (DIS) will enable users to identify the Disabled Children that are not utilising childcare provisions by monitoring take up.  
 Cost savings to be accrued from more widely shared monitoring information, leading to service efficiencies.  
 Better communications across agencies.



**Solihull DCATCH Newsletter – July 2010**

**The Stakeholders.**

Meadow Centre (Multi-Agency Centre) Paediatric Occupational Therapy SALT (Speech and Language Therapy) Solihull Care Trust SoLO AWM - Autism West Midlands Connexions Childrens Centres Solihull Police Service Job Centre Plus FIS (Family Information Services) Specialist Inclusion Support Services (SISS)	Special Educational Needs (START) Young Peoples Learning Agency LLDD Youth Services Education Welfare Commissioning Youth Offending Team Prospects Children's Social Care Children's Social Care (Short Breaks) Educational Psychology TRIBAL – System supplier.
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**End of Case Study.**